



## Two-Line System – Frequently Asked Questions (FAQs)

### **When does the two-line system start?**

The new two-line light rail system begins on Saturday, June 7, 2025.

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### **What are the A Line and B Line?**

- A Line runs east-west between Downtown Phoenix Hub and Gilbert Rd/Main St.
  - B Line runs north-south between Metro Parkway and Baseline Rd/Central Ave.
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### **Where can riders transfer between the A and B lines?**

Transfers happen at the Downtown Phoenix Hub, which includes four key stations:

- Washington St
- 1st Ave
- Jefferson St
- Central Ave

Station signage and maps will help riders navigate between lines.

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### **How do riders transfer between lines?**

- Coming from Metro Parkway (B Line): Exit at 1st Avenue, then walk to Jefferson Street station to head east.
  - Coming from Gilbert Rd/Main St (A Line): Exit at Washington Street, then go to:
    - Central Avenue to head north on the B Line
    - 1st Avenue to head south on the B Line
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### **How long does it take to transfer?**

Transfers at the Downtown Hub are designed to be quick and simple. It shouldn't take more than five minutes to walk between lines. With enhanced train frequency, you won't wait long to board your next train.

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### **How often do trains run?**

- Weekdays: Every 12 minutes until 7 p.m., then every 20 minutes after 7 p.m.
- Saturdays: Every 15 minutes until 7 p.m., then every 20 minutes after 7 p.m.

- Sundays: Every 20 minutes all day
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### **Do riders need to tap or scan when transferring?**

Yes. Riders must tap their fare card or scan their mobile fare every time they board a train — even when transferring between the A and B lines. This includes Copper, Platinum, ADA Platinum, A+ and limited-use cards.

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### **Will I be charged when transferring?**

- Smart Fare users (using the app or Copper card) may be charged when tapping or scanning depending on their progress toward the daily, weekly or monthly fare maximum.
  - Once your fare maximum is reached, you won't be charged more during that period.
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### **What about 1-Ride fares?**

If a rider purchases a 1-Ride fare from a light rail fare machine:

- The fare is valid for two hours
  - It covers transfers between A and B lines as long as it's part of the same one-way trip
  - Riders do not need to tap again when transferring
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### **Where can riders get help or plan their trip?**

Riders can visit [valleymetro.org/two-line](https://valleymetro.org/two-line) or use the Valley Metro app to plan their trip and get more information about the new system.