

Valley Metro® System Fact Sheet

Valley Metro is the regional public transportation agency providing coordinated, multi-modal transit options to residents of metropolitan Phoenix. With a core mission of connecting communities and enhancing lives, Valley Metro plans, builds, operates and maintains the bus, vanpool and rail systems and alternative transportation programs for commuters, seniors and people with disabilities.

HISTORY

In 1993, the name Valley Metro was adopted as the identity for the regional transit system in the metropolitan Phoenix region. Under this brand name, local governments set the policy for the regional transit system that operates across the Valley. In 2008, the first 20 miles of light rail service began and 9.6 miles was added between 2015 and 2019. In May 2022, Valley Metro opened streetcar in Tempe, the transit system's first hybrid battery and off-wire rail service. Progress continues on five high-capacity transit extensions that are either in planning or under construction to create a 50-mile rail system by 2030.

Valley Metro is governed by two boards of directors. The Regional Public Transportation Authority (RPTA) Board consists of 19 public agencies that set the policy direction for all modes of transit except rail. The Valley Metro Rail Board consists of four cities that set the policy direction for light rail, streetcar and high-capacity transit. The boards and the agency work to build the transit system that supports the region's increasing population and employment.

REGIONAL FUNDING

Maricopa County voters approved Proposition 400 in 2004 extending the 1983 county-wide transportation tax. The half cent on every dollar of goods purchased funds the Regional Transportation Plan, which includes basic transit services. Transit receives one-third of the half-cent tax, which is used for regional bus services and high-capacity transit services such as light rail and streetcar; the remaining two-thirds goes to freeways and streets. The sales tax, along with federal matching funds and other funding sources, is projected to provide \$6.7 billion in public transportation improvements through 2025.

Fixed-route bus, light rail and alternative transportation programs also receive funding from the Federal Transit Administration, Arizona Department of Transportation, Maricopa Association of Governments and member agencies.

VALLEY METRO SERVICES

- Local, Express and RAPID bus
- Light rail
- Streetcar
- Rural route and neighborhood circulators
- Paratransit services
- Commuter vanpools
- Online commute matching system
- Employer assistance in creating and implementing travel reduction plans



VALLEY METRO RPTA MEMBER AGENCIES

- Avondale
- Buckeye
- Chandler
- El Mirage
- Fountain Hills
- Gilbert
- Glendale
- Goodyear
- Maricopa County
- Mesa
- Peoria
- Phoenix
- Queen Creek
- Scottsdale
- Surprise
- Tempe
- Tolleson
- Wickenburg
- Youngtown

VALLEY METRO RAIL MEMBER AGENCIES

- Chandler
- Mesa
- Phoenix
- Tempe

VALLEY METRO CHIEF EXECUTIVE OFFICER

Jessica Mefford-Miller



OPERATIONS STATISTICS – JULY 1, 2023 TO JUNE 30, 2024

DEMOGRAPHICS

Maricopa County population ^(Ref. 1)	4,726,247
Maricopa County area ^(Ref. 1)	9,224 sq. miles
People living within ¼ mile of a bus route ^(Ref. 1)	3,159,024
Bus service area (¼ mile) ^(Ref. 1)	517.36 sq. miles
Percent of population living within ¼ mile of a bus route ^(Ref. 1)	61%

SERVICE CHARACTERISTICS

Number of bus routes	61 Local 6 RAPID and 14 Express 19 Circulators 1 Rural Route										
Number of Paratransit services	7										
Annual revenue miles of service	<table> <tr> <td>Bus</td> <td style="text-align: right;">34,057,928</td> </tr> <tr> <td>Rail</td> <td style="text-align: right;">3,064,965</td> </tr> <tr> <td>Streetcar</td> <td style="text-align: right;">121,655</td> </tr> <tr> <td>Vanpool</td> <td style="text-align: right;">4,548,957</td> </tr> </table>	Bus	34,057,928	Rail	3,064,965	Streetcar	121,655	Vanpool	4,548,957		
Bus	34,057,928										
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Annual revenue hours of service	<table> <tr> <td>Paratransit Services</td> <td style="text-align: right;">287,625</td> </tr> </table>	Paratransit Services	287,625								
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Number of vehicles	<table> <tr> <td>Bus</td> <td style="text-align: right;">850</td> </tr> <tr> <td>Rail</td> <td style="text-align: right;">62</td> </tr> <tr> <td>Streetcar</td> <td style="text-align: right;">5</td> </tr> <tr> <td>Paratransit services</td> <td style="text-align: right;">228</td> </tr> <tr> <td>Vanpool</td> <td style="text-align: right;">56</td> </tr> </table>	Bus	850	Rail	62	Streetcar	5	Paratransit services	228	Vanpool	56
Bus	850										
Rail	62										
Streetcar	5										
Paratransit services	228										
Vanpool	56										
Average age of vehicles	<table> <tr> <td>Bus</td> <td style="text-align: right;">6.25 years</td> </tr> <tr> <td>Rail</td> <td style="text-align: right;">13 years</td> </tr> <tr> <td>Streetcar</td> <td style="text-align: right;">3 years</td> </tr> <tr> <td>Paratransit</td> <td style="text-align: right;">2 years</td> </tr> <tr> <td>Vanpool</td> <td style="text-align: right;">5.5 years</td> </tr> </table>	Bus	6.25 years	Rail	13 years	Streetcar	3 years	Paratransit	2 years	Vanpool	5.5 years
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Vanpool	5.5 years										

FINANCIAL INFORMATION

Annual Operating Revenues

Bus fares	\$18,688,059
Rail fares	\$6,849,627
Streetcar fares	-
Paratransit services fares	\$2,446,343
Vanpool fares	\$2,755,335
Federal, state and local funds	\$463,214,837
TOTAL	\$493,954,200

Annual Operating Expenses

Bus service	\$351,191,113
Rail service	\$75,131,514
Streetcar	\$5,153,920
Paratransit services	\$59,075,940
Vanpool service	\$3,401,713
TOTAL	\$493,954,200

ANNUAL RIDERSHIP DATA

Passenger Boardings

Bus	25,893,430
Rail	10,162,295
Streetcar	793,628
Paratransit services	1,006,621
Vanpool	546,708
Bike-on-bus	604,170

CAPITAL FACILITIES

Transit centers	16
Publicly-owned park-and-rides	41
Joint-use park-and-rides	13
Bus stops	7,904
Rail stations	47
Streetcar stops	14
Publicly and privately-owned maintenance facilities	10
TOTAL	8,045

FINANCIAL DATA^(Ref. 2)

Percent of operating cost covered by passenger fares	<table> <tr> <td>Bus</td> <td style="text-align: right;">5.3%</td> </tr> <tr> <td>Rail</td> <td style="text-align: right;">9.1%</td> </tr> <tr> <td>Streetcar</td> <td style="text-align: right;">-</td> </tr> <tr> <td>Paratransit services</td> <td style="text-align: right;">4.1%</td> </tr> <tr> <td>Vanpool</td> <td style="text-align: right;">81%</td> </tr> </table>	Bus	5.3%	Rail	9.1%	Streetcar	-	Paratransit services	4.1%	Vanpool	81%
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Streetcar	-										
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Operating cost per passenger	<table> <tr> <td>Bus</td> <td style="text-align: right;">\$13.56</td> </tr> <tr> <td>Rail</td> <td style="text-align: right;">\$7.39</td> </tr> <tr> <td>Streetcar</td> <td style="text-align: right;">\$6.49</td> </tr> <tr> <td>Paratransit services</td> <td style="text-align: right;">\$58.69</td> </tr> <tr> <td>Vanpool</td> <td style="text-align: right;">\$6.22</td> </tr> </table>	Bus	\$13.56	Rail	\$7.39	Streetcar	\$6.49	Paratransit services	\$58.69	Vanpool	\$6.22
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Vanpool	\$6.22										
Operating cost per mile	<table> <tr> <td>Bus</td> <td style="text-align: right;">\$10.31</td> </tr> <tr> <td>Rail</td> <td style="text-align: right;">\$24.51</td> </tr> <tr> <td>Streetcar</td> <td style="text-align: right;">\$42.37</td> </tr> <tr> <td>Paratransit services</td> <td style="text-align: right;">\$100.85</td> </tr> </table>	Bus	\$10.31	Rail	\$24.51	Streetcar	\$42.37	Paratransit services	\$100.85		
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Rail	\$24.51										
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Operating cost per hour	<table> <tr> <td>Paratransit services</td> <td style="text-align: right;">\$100.85</td> </tr> </table>	Paratransit services	\$100.85								
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Operating revenue per passenger (average fare paid)	<table> <tr> <td>Bus</td> <td style="text-align: right;">\$0.72</td> </tr> <tr> <td>Rail</td> <td style="text-align: right;">\$0.67</td> </tr> <tr> <td>Streetcar</td> <td style="text-align: right;">-</td> </tr> <tr> <td>Paratransit services</td> <td style="text-align: right;">\$2.43</td> </tr> <tr> <td>Vanpool</td> <td style="text-align: right;">\$5.04</td> </tr> </table>	Bus	\$0.72	Rail	\$0.67	Streetcar	-	Paratransit services	\$2.43	Vanpool	\$5.04
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Vanpool	\$5.04										

PROGRAMMED CAPITAL EXPENDITURES

Facilities

Bus	\$0
Rail	\$23,733,336
TOTAL	\$23,733,336

Fleet

Bus	\$26,051,149
Rail	\$5,422,105
Vanpool	\$2,811,250
TOTAL	\$34,284,504

COMMUTE SOLUTIONS

Supported by Maricopa County Travel Reduction Program

Maricopa County residents	923,455
Employers	1,160
Employer & school sites	2,932
Employees	657,096
Students	266,359

Results

ShareTheRide.com active participants	16,022
Greenhouse gases saved by ShareTheRide.com users	8,816,579 lbs.

REFERENCE LIST

- (1) 2025 American Community Survey (ACS)
- (2) Financial data for bus includes local fixed route, circulator and Express/RAPID service



Services and projects funded by the Proposition 400 Regional Transportation Funds were approved by Maricopa County voters in November 2004.