

Accessibility



Valley Metro engineers, architects and staff work closely with an Accessibility Advisory Committee during design and construction to ensure that the system serves all customer needs. With their support, all parts of the system meet or exceed the Americans with Disabilities Act guidelines.

Stations and light rail vehicles

- Emergency call boxes automatically connect to the Operations Control Center, 24 hours a day, seven days a week.
- The horizontal gap between the train and the station platform is less than 2.5 inches. Leveling devices ensure a less than 5/8-inch gap between the vehicle and platform, which is the same as elevators.
- Stations are fully-accessible with inclined walkways with railings.
- Sensors adjust station lighting to ensure signs can be read day or night.
- Textured warning strips mark crosswalks, station entries and boarding areas. Crosswalks that lead to stations located in the middle of the street have three warning strips: one at each curb-cut and one at the station entrance ramp.
- Braille directional signs show the east and westbound sides of the station. All signs meet or exceed Americans with Disabilities Act requirements.
- Rider information at stations and inside vehicles is presented as both a voice announcement and a visual display.



Tactile warning strip



Visual display



Braille directional signs

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Pedestrian safety

- A train bell sounds each time the vehicle begins moving. The bell rings continuously when the train moves through areas with high pedestrian activity.
- Headlights flash each time the vehicle bell sounds as a visual warning.
- The operator sounds the horn when a pedestrian or vehicle appears to be at risk of inappropriately crossing the tracks.

Wheelchair accessibility

- Wheelchair tie-downs are not necessary on the train. There is little side-to-side movement, and computer-controlled acceleration and braking systems ensure smooth starts and stops.
- There are four wheelchair areas in each vehicle. Aisles are also large enough to accommodate wheelchairs.

Fare vending machines

- Fare vending machines are accessible to people of all abilities. The screen display meets or exceeds Americans with Disabilities Act requirements.
- Machines are equipped with non-glare and high-contrast screens for people with visual impairments.
- Large raised push buttons surround the screen.
- Braille and voice instructions are provided.
- Screen and voice instructions are in Spanish and English.



Pedestrian crosswalk



Braille and voice instruction on fare vending machines



Wheelchair areas inside the vehicle

To receive this information in alternative formats, call 602-253-5000 / TTY 602-251-2039.

Para recibir esta información en formatos alternativos, favor de llamar al 602-253-5000/TTY 602-251-2039.